HiFi
DIGITAL SOLUTIONS

Terms & Conditions

This Terms & Conditions document outlines the agreement between the Developer ("we," "our," or "us") and the Client ("you" or "your") for the provision of website development and related services. By engaging our services, you agree to the terms outlined herein.

Project Scope
The project includes the design, development, and deployment of a custom website as per the client's requirements. This may include static sites, dynamic content, admin dashboards, CMS integrations, or other functionalities based on the project proposal. Any additional features or significant modifications requested during or after the development phase may result in additional charges.

Payment Terms
A 35% advance payment is required to initiate the project. The remaining balance is due upon completion and prior to the delivery or launch of the website. Payment can be made via bank transfer, or other methods as agreed upon. Delayed payments may result in project delays or suspension.

Timeline & Delivery
Estimated delivery time will be communicated upon project initiation. Timelines are subject to change based on client responsiveness, content submission, and requested revisions. We are not liable for delays caused by force majeure or circumstances beyond our control.

Client Responsibilities
Provide all required content (text, images, videos, etc.) in a timely manner. Respond promptly to communications and review requests. Ensure that any content provided does not infringe on third-party copyrights or violate laws.

Revisions & Changes
The package includes a limited number of revision rounds as specified in the project estimate. Major revisions, feature additions, or scope changes beyond the original agreement will be quoted separately.

Support & Maintenance
Lifetime support includes bug fixes and minor updates only. Additional maintenance, content updates, or feature enhancements are available under an Annual Maintenance Plan for Rs. 20,000/year. This plan includes performance monitoring, backups, priority support, and minor content updates.

Ownership & Rights
Upon full payment, ownership of the final website, including design, code, and content, will be transferred to the client. We reserve the right to showcase the project in our portfolio unless otherwise requested in writing.

solutions@hifi.lk

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Hosting & Domain
Hosting and domain registration can be arranged by the client or through us (additional charges may apply). We are not liable for downtime, data loss, or performance issues caused by third-party hosting providers.

Security & Backups
Basic security measures will be implemented as part of the development process. Regular backups and advanced security monitoring are included only under the Annual Maintenance Plan.

Confidentiality
All project-related information will be kept confidential and not shared with third parties without your consent. You agree not to disclose any proprietary methods or code structure provided by us.

Termination Policy
Either party may terminate the project at any time with written notice. If terminated after commencement, the client is responsible for paying for the work completed up to that point. No refunds will be issued for completed stages of the project.

Legal Compliance
You are responsible for ensuring that your website complies with applicable laws and regulations, including privacy policies, accessibility requirements, data protection laws, and industry standards relevant to your business type.

Limitation of Liability
We are not liable for any damages, losses, or expenses incurred due to use or inability to use the website. Our total liability is limited to the amount paid for the services rendered.

Agreement Acceptance
By proceeding with the project and paying the advance, you acknowledge that you have read, understood, and agreed to these terms and conditions.

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